



ELEVATE YOUR VOICE IN MDT

*FrontLine Communication
has provided services for
Communication Skills Training
for **Health Care Professionals** in
the UK for over 20 years.*

INFO

Elevate Your Voice in MDT

Enhanced Colleague Communication Skills Training

Many healthcare staff report experiencing communication challenges within their multidisciplinary team, particularly in the MDM, with junior and senior staff affected.

Working with our clients, we have developed a cost-effective training model tailored to the communication challenges faced by all staff within the MDT setting. Utilising our library of communication models, combined with a specific e-learning rich with unique videos and materials targeted for the staff regularly facing the challenges of the MDT.

The e-learning is combined with a 1-day workshop tailored-to-the-group which provides any staff in an MDT with the opportunity to practice the knowledge gained through the e-learning and embedding the skills for effective communication with colleagues. Role-play during the workshop is optional for participants and all role-play demonstrations are bespoke to the groups' learning objectives and cover communication challenges such as: advocating for patients, provide specific advice and guidance to other HCPs, managing teams and staff, and challenging decisions.

Just a few of our extensive team



Olivia Corrie
CEO & Founder

“ Helping people remember their values, their core purpose in healthcare and reigniting their passion is not just rewarding, it's fun too.



Bruce Montgomery
MBBs, MS, FRCS(Urol)

“ By helping HCP's to develop their skills and gain insight, I hope to improve the care patients receive far more widely than I can do myself!



Jenny Hadley
CNS, Palliative Nurse Educator

“ I am passionate about helping healthcare professionals to challenge themselves, to be the person remembered by patients and families for making a real difference.



Dr. Emma Jones
MBBCh, FRCP

“ Learning from participants as I have facilitated courses has probably been my best training.

TRAINING DELIVERY

Our Blended Learning Model

E-LEARNING PLATFORM



FOR 1
MONTH
PRIOR



ONLINE WORKSHOP



1-DAY
WORK
SHOP



Issued 1 month in advance to the main workshop, contains approximately 1.5 hours of materials, available on any device.

An online workshop that is tailored to the group from answers given in the e-learning

TRAINING CONTENT

Overview of the Elevate Your Voice In MDT training content



E-Learning Includes:

Colleague Scenario Videos

The Drama Triangle

Comm. Skills & Behaviours

Structure a Conversation



Workshop Includes:

Interactive Training

Bespoke Role-Play Demonstrations

Thinking Environment Model

Empowerment Dynamic

RESULTS

*See a genuine feedback from our customer's MDT staff
that participated in the course*

Any other comment about the course?

- “ *I Think the e-learning and the workshop work well together as a building block for the day*
- “ *Thank you, the facilitator was excellent and very engaging, the actors were amazing and helpful too.*

Average Score 1 to 5 (25 Participants)

<i>Experience of the facilitators?</i>	<i>4.7</i>
<i>Relevance of course content to your role?</i>	<i>4.6</i>
<i>Overall experience of the course</i>	<i>4.4</i>
<i>Quality of the e-learning</i>	<i>4.2</i>

TALK TO US

Let us know about your MDT staff communication and intentions for their training.

*Talk to us about your staff training needs
or book our training*

[Book a meeting with our CEO](#)

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FrontLine Communication is the UK's No. 1

Communication Skills & Emotional Intelligence training

provider for the Healthcare sector.

